

## **EFTPOS in the 2nd hand shop**

The 2nd hand shop has an EFTPOS machine available for your purchases. There will be a non-refundable 1.25% surcharge applied to all EFTPOS transactions.

### **What does this mean?**

If you spend \$20 there is an additional charge of 25 cents added to your invoice. If you spend \$100 there is an additional charge of \$1.25. Customers can pay with cash or cheque if they prefer.

### **Why do we have this surcharge?**

The bank charges us for every customer that uses the EFTPOS service as well as monthly equipment rental. Unfortunately this adds up to hundreds of dollars each year, as a fundraising charity we cannot carry this cost.

### **Returns**

If you pay by EFTPOS and return any of your goods, you will be refunded with cash but the surcharge fee WILL NOT be returned to you as the shop still pays the fee for the original sale.

**We thank Bendigo Bank for their support in this service.**